

## BU POLICY

### Faber is the name of the hood and synonymous of quality and safety.

Our main goal is our customer's satisfaction, and this means ability to provide products and services that fully meet their expectations. All this while paying the same attention to the environment, health and safety in the workplace, the relationship with employees, co-workers and the land around us, to the enhancement of social and human relations.

**WORLD LEADERSHIP:** The Group is present throughout the world, both under its own brand, and with local leading brands.

Strong passion and determination allowed the local company to broaden at a European level and then global: it is present in 3 continents, with 7 production facilities in 6 countries such as Italy, Sweden, France, Turkey, India, Argentina and Mexico. In 2005, the continues internationalization and openness to new challenges brought Faber to become a part of Franke, the big Swiss multinational company, leader in Kitchen System, with the important role of Business Unit.

#### **OUR VALUES**

**INNOVATION:** The best solution is the one still to be invented. This is what we mean by the word 'innovation'.

We are constantly researching for new solutions and we eager for new ideas to further implement in our products and processes. Innovation is the key word to which we direct our efforts, setting the benchmark for our clients and major competitors. In this sense we will pursue:

- New aesthetics and functional solutions of our products
- Reduction of costs
- Reduced development time

**QUALITY, EFFICIENCY AND CONTINUOUS IMPROVEMENT:** Products quality and services is the result of our daily work approach and commitment. We do all our best in managing, checking and optimizing them constantly. Only in this way we can succeed on being competitive and satisfy our clients, collaborators and all our investors. Our efforts must therefore be addressed to:

- Increase the satisfaction of our clients
- Improve the reliability and quality of our products and processes
- Increase collaboration with Suppliers in order to grow together and better satisfy the market.

**SUSTAINABILITY:** Eco-friendly products and processes, eco-design, safety and social responsibility are key factors that must drive our daily activities. We want to improve our ecological imprint. We strive every day to implement sustainability principles in all our activities, convinced that we have undertaken the right path. In addition, more and more focus should be given to personnel safety and issues relating to the welfare of the people.

We therefore commit ourselves to:

- Respect local, national and international standards and laws.
- Reduce the energy consumption of products during their use.
- Eliminate dangerous substances in products and processes
- Increase the use of recyclable materials
- During processes use responsibly and in an efficient and sustainable way the natural resources and energy.
- Reduce emissions in the environment of air, water and wastes caused by our process.
- Prevent accidents and health risks

**ETHICAL CONDUCT:** It is only through integrated and good behavior that we are able to instill confidence in the marketplace and in our daily working environment. It is this fairness that results in the collaboration among our employees, which therefore allows us to satisfy the market needs. Involvement of our suppliers and increasing their awareness on quality, environment, safety and ethical issues is an integral part of the way we work.

**PEOPLE:** People make the difference and they represent our most important "asset". The technical and personal skills of each of our employees are our greatest treasure. Teamwork and continuous training represent two of our most important key to success, towards:

- Increased employee satisfaction.
- Continuously educate and train at all levels in order to be able to respond to the company's and markets new requirements.

The firm and confident pursuit of these commitments will allow us to grow and strengthen our reputation over time. For this reason we need to maintain and develop our Integrated Management System for Quality, Environment, Health and Safety in the workplace, consistent with the references UNI EN ISO 9001, ISO 14001, OHSAS 18001.

The success of the Integrated System will depend largely on the full involvement of the entire corporate structure, which must translate into an active role and to continuously promote improvement activities

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*President BU*

*Ettore Zoboli*