



## **Quality, Environmental and Occupational Health & Safety (QEHS) Policy of the Franke Group**

Franke Group's ambition to becoming a leader in sustainability requires that we achieve excellence in quality, environmental and occupational health & safety (QEHS) management and performance. A demonstrated commitment to these topics will increase the competitive advantage of our businesses and customers through cost savings and innovative products and lay the foundation for a successful future.

For Franke Group, compliance with all applicable QEHS laws is the minimum requirement. In addition, we monitor QEHS risks and work to reduce them to the extent possible.

Franke Group believes that QEHS topics are everybody's responsibility and that all employees are accountable for their behavior and performance. We hold our suppliers and business partners as far as possible to the same QEHS standards that the Group follows.

We work systematically on continuous improvement in the areas of quality, health and safety and environmental protection.

We provide the resources necessary to meet our commitments. Franke Group routinely reviews its QEHS management and includes performance data in the reporting process. We ensure transparency by communicating our QEHS activities and performance to internal and external stakeholders.

To reach our **Quality** targets:

- We implement adequate quality management systems at all Franke companies to ensure accountability and continuous improvement. Production companies shall have certified quality management systems in accordance with the standard ISO 9001. The quality management systems shall effectively and efficiently safeguard product quality, increase customer satisfaction and ensure compliance with legal, regulatory and contractual requirements.
- We conduct and document product risk analysis to ensure that our products are safe and reliable.
- We use feedbacks from the market in our product development process to constantly improve the safety and reliability of our products.
- We define targets and conduct audits to continuously improve the management system and our quality performance.

To reach our **Environmental** targets:

- We implement and certify environmental management systems in accordance with the standard ISO 14001 in all our production companies to ensure accountability and continuous improvement.
- We develop and market products and services that reduce our customers' resource consumption and environmental impact.
- We use environmentally responsible energy sources and invest in improving energy efficiency in our operations on an ongoing basis to keep our carbon footprint as small as possible.
- We prefer, whenever possible, the most environmentally friendly technology to fulfill our needs.
- We apply state of the art recycling principles to our products and activities and work to reduce the use of non-recyclable materials as much as possible.
- We minimize emissions, effluents and waste caused by our operations and dispose of all wastes through safe and responsible methods.
- We review the environmental attributes of raw materials and observe sustainability as a requirement in the selection of ingredients for new products and services.



- We raise awareness and equip our employees to identify and act upon opportunities to improve environmental performance in the areas where they work.
- We work with customers, suppliers and other partners to understand and reduce the impact of our products and services along the lifecycle.

To reach our **Occupational Health & Safety** targets:

- We give top priority to health and safety in the workplace and together we strive for a progressive safety and health culture. Prevention is a key element here.
- We implement and certify occupational health & safety management system in accordance with the standard ISO 45001 in all our production companies to ensure accountability and continuous improvement.
- We take adequate steps to prevent accidents and injury to health arising from the course of work by minimizing, so far as is reasonably practicable, the causes of hazards inherent in the working environment
- We investment in health & safety management such as installation on machines whereby only Group Management is permitted to decline an investment request.
- We enable our employees to act in a safety and health conscious manner.
- We provide our employees with personal protective equipment appropriate to the requirements of their work.
- We ensure the safety of business travelers by providing them with latest travel advices.
- We foster health & safety competence so that all line managers, employees, safety advisors and contractors know their responsibilities and have the training and experience to carry them out.
- We ensure that a crisis and emergency management system as well as accident analysis and prevention are in place.
- The employee representatives are consulted, involved and thus actively helping to develop the safety and health culture.

#### **Issuing department**

Head of Risk Management of Franke Group

#### **Target audience**

All employees with responsibility for Quality, Environmental and Occupational Health & Safety

#### **Related Code, Policies or Guidelines**

Risk Policy, all guidelines from Risk Management (for details see [www.franke.world](http://www.franke.world) / Corporate / Integrity)

#### **Approval Date**

Approved by Group Management in November 2020